

How important is your computer?

How long can you afford to be off-line?

ProSupport Disaster Recovery Option

To consider our ProSupport Disaster Recovery Option, you must already have agreed to be part of a ProSupport Watch or Care Agreement.

Disaster Recovery is designed to get your selected systems back on-line in the shortest possible time. It does not replace backup but is an additional way to protect your business computers.

With ProSupport Disaster Recovery installed on selected or every computer, an image is taken of the contents of the hard drive and renewed as frequently as you choose. This image is stored on a network device at your office for rapid recovery if and when it is needed.

The ProSupport software on the computer controls the creation and maintenance of the disaster recovery file and enables us to remotely restore the contents of the hard drive of the protected computer – usually in around 30 minutes – if it is required.

You can rest assured that your business experiences the smallest interruption possible if:

- A hard drive fails in a protected computer
- You have to replace a stolen or destroyed laptop or computer
- You need to restore a full system on a computer or laptop.

It can typically take 3 or 4 hours to re-install the software on a computer and then additional time to make sure everything is set up the way it was before – up to a whole day can be lost for a workstation or laptop being replaced to just get it back in operation. The Disaster Recovery option reduces this to as little as 30 minutes. And we can often do it without even coming to site – a further saving in time! The re-installation alone can cost over \$500 in technician's fees without considering the lost time and inconvenience for your business.

ProSupport Disaster Recovery has an up-front installation charge for the hardware and installation and then a monthly licence fee for the licence and service. This licence fee is discounted for 24 month contracts.

Get your system back up and running in as little as 30 minutes!